

ZONTA INTERNATIONAL
Membership Database and Affiliate Relations Coordinator

Would you enjoy providing service for a mission-based, non-profit organization where your work will make a difference? Zonta International seeks a permanent Membership and Affiliate Relations Coordinator who shares our passion for making the world a better place for women and girls.

Zonta International is a global organization of more than 26,000 members in 62 countries, focused on empowering women worldwide through service and advocacy. By partnering with agencies of the United Nations and other recognized non-governmental organizations, Zonta has improved women's health, provided better economic opportunities, and prevented gender-based violence in 71 countries. Zonta is also dedicated to achieving gender equality in education and supports scholarships, fellowships and awards for women and girls pursuing education and careers in several traditionally male-dominated fields.

Who you are:

You like problem solving, have an eye for detail and enjoy that every workday is different. You hold professional experience working in data entry, customer support, and member or donor services.

What you will focus on:

You will work in collaboration with internal colleagues to support the membership department and provide customer support. Core duties:

- Hold responsibility for assigned global regions, maintaining database records and digital files ensuring accuracy and data integrity.
- Provide customer service support for inquiries, investigating questions, and responding to member needs.
- Support daily financial reporting working with batches and balances.
- Assist with monthly membership reports and other database reports as needed.
- Support the 'member only' section of Zonta.org and the mobile application.
- Assist with coordination and delivery of department webinars and training sessions.

What you will bring:

- A readiness to work in an international organization.
- A collaborative spirit and respect for diverse cultures, nationalities, and perspectives.
- Professional knowledge acquired through completion of an associate degree or higher, or commensurate job experience. Previous work in a non-profit or membership organization is a plus.
- Demonstrated database skills, experience with iMIS desirable.
- Excellent administrative and organizational skills with proven attention to detail with proficiency in written and verbal communications.
- Competency in Microsoft Office Suite (Teams, Outlook, Word, Excel, and PowerPoint).
- Ability to maintain a high level of confidentiality.
- Ability to meet physical requirements of office work including lifting up to 25 lbs, operating office equipment, filing, etc.
- Knowledge of a second language is a plus.

What we offer:

- Ability to establish a personalized work schedule with start time between 7:00 am and 9:00 am. Some overtime hours required and compensated for during peak period of annual dues renewal (June – first week of July).
- Paid time off and holiday pay.
- Generous health insurance benefits, 401K, and life and disability insurance.
- A convenient office location adjacent to the Oak Brook Center Mall, with covered parking and easy access to expressways.

Note: Currently, staff are in-office one day a week (Wednesday) and as required for training and meetings. This position is eligible for telecommuting up to four days a week once fully trained.

If you are interested in gaining experience in a position where your work makes a difference and you have the opportunity to meet people from around the world, we would love to hear from you. To express interest, please submit a cover letter and resume to: jobs@zonta.org.

Zonta International is an Equal Opportunity Employer. An official job description will be provided to candidates prior to an interview. This position requires a background check as part of the final consideration process. Visit www.zonta.org to learn more about our organization.

Zonta International's commitment to diversity, equity and inclusion

Since 1919, Zonta has been working to create a more equitable future for women and girls. We believe that fostering a diverse and inclusive global community is a powerful platform to bring about the social change needed to make our vision for gender equality a reality. As a global organization, Zonta International values the contributions of members of all backgrounds, regardless of age, ethnicity, race, color, ability, religion, socio-economic status, culture, sexual orientation or gender identity. We believe that a diverse community of members is essential to our ability to achieve our mission to create a more equitable future.

We strive to be an organization where everyone feels empowered to be their full authentic selves. We celebrate multiple approaches and points of view and know that different ideas, perspectives and backgrounds create a stronger and more creative environment to better serve our members and achieve our mission for gender equality. We welcome differences and strive to ensure that all voices are valued and heard. While we have more work to do, we are committed to the values of diversity and inclusion across all Zonta International activities and initiatives.